



## Earthcare Carpet Cleaning

3289 Maybank Highway  
Johns Island, SC 29455  
843-559-3300

December 29, 1999

To: Mr. Mike Vernon, Hardball Chemical Company  
From: Barbara Dale, Earthcare Carpet Cleaning  
Re: Pow-R-Pak

As you know, we having been using Hardball's Pow-R-Pak for the last three years. In short, it has revolutionized the way we clean and has virtually eliminated our need for any other cleaning chemicals.

Without a doubt, using Hardball's product line has been the best things that has ever happened to our company.

Of course, I could rave about the products ad infinitum, but here are a few of the reasons we love Pow-R-Pak:

- ◆ Flexibility - we have yet to discover (and we have tried hard) anything it doesn't clean magnificently.
- ◆ A little bit 'll do 'ya. We have cut our chemical cost by 78%.
- ◆ Fragrance - as I am writing this note, we are cleaning another tenant's carpets in our office complex and two other tenants just popped in to say how much they love that "Earthcare aroma".
- ◆ Safe for the employees and clients.

I would be happy to answer any other specific questions of prospective Pow-R-Pak customers. I can be reached @ 843-559-3300 or email [Bdale51199@aol.com](mailto:Bdale51199@aol.com) .

Best Wishes for a Wonderful New Year.