

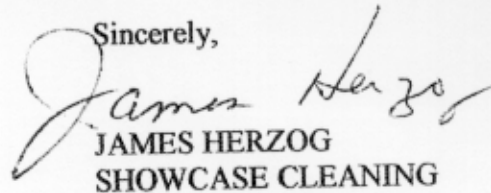
Hard Ball Chemical  
Mike Vernon  
P.O. Box 306  
Lincoln IL. 62656-0306

Dear Mike:

I thought I would drop you a line and let you know how much I like the Pow-R-Pak Pre-Spray that I have been using for about the last 2 years. I have been in the business for over 20 years and have tried just about every pre-spray available. Not only does yours work better but it also has the most pleasant smell. Many of my clients have commented on the citrus smell of your pre-spray. I have found that your pre-spray will take out most of the stains in carpet and has cut down on the time I spend on spotting.

Thanks for sending me that free sample. Keep up the good work.

Sincerely,

  
JAMES HERZOG  
SHOWCASE CLEANING